

Salon Cancellation and Lateness Policy

Sandra Ethnic Hair Care Salon understands that sometimes schedules change and therefore requests at least 24 hour's notice when canceling or rescheduling your appointment. A credit card is required to hold your appointment for microblading.

Appointments canceled within 24 hours or for which clients are a "No-Show" for will incur a charge of 50% of the service amount.

Please note that appointments made within 24 hours may instead be canceled or modified at least 4 hours prior to the appointment time in order to avoid losing deposits.

Group bookings of four or more people require a notice period of 72 hours (3 days). For each guest that fails to show without required Notice deposit is nonrefundable for microblading, weaves of the service amount you will have to reschedule.

Please note that if you are over 15 minutes late for your appointment we may have to reschedule your service if it cannot be completed in the remaining time frame. All attempts to reschedule in a timely manner will be made. If we do not hear from you 15 or more minutes into your scheduled appointment time it is considered a "No-Show" and your deposit is nonrefundable.

Sandra Ethnic Hair Care Salon values your time and feels that it is fair to honor the same policies we hold to our clients. Should Sandra Ethnic Hair Care Salon need to cancel on a client due to unsafe weather conditions weather, power outages, or other unforeseen events with less than 24 hours notice we will do all we can to reschedule your appointment in a timely manner.

Here at **Sandra Ethnic Hair Care Salon**, we understand that accidents and emergencies happen that prevent 24-hour notice for canceling or rescheduling your appointment. Salon members are given one (1) grace appointment a year

for last-minute scheduling changes, cancellations, or no-shows. You can view our canceling policy on our website!

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If you have any questions regarding our policies please give us a call
at

801-910-7921/801-590-8319.

Thank you for booking your service with Salon,
we can't wait to pamper you!